

THE FAMILY PLACE 2023 BY THE NUMBERS

OUR MISSION 1 in 3 Texans will experience domestic violence—one of the highest rates in the country. The Family Place is the largest family violence service provider in Texas empowering survivors of family violence with safe housing, counseling, and skills that create independence, while building community engagement and advocating for social change to stop family violence. In 2023, we provided services to **44,024** unduplicated individuals, including **60,955** emergency shelter days, **20,805** transitional housing days, **15,157** counseling hours, and **6,144** hours of court-ordered group sessions for batterers.



HOTLINE SERVICES

THE FAMILY PLACE HOTLINE—(214) 941-1991

Operates **24/7/365** to bring domestic violence victims into safety and provide all callers with services based on their needs.

25,966 crisis calls answered / **98%** answer rate
12,992 information and referral calls answered
100% of crisis callers made a safety plan

DVBeds

Our real-time emergency shelter bed availability platform that tracks shelter bed availability for participating agencies.

31 shelters
9 partner agencies
163,644 system logins



SHELTER SERVICES

EMERGENCY SHELTERS

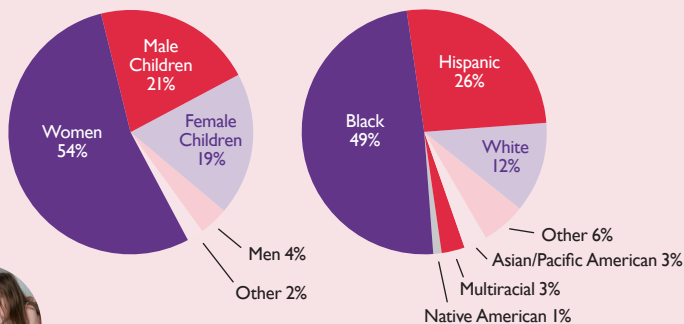
We provide survivors with safety, food, clothing, transportation, legal services, counseling, and case management at three shelters: Sally's House, **107** beds, Ann Moody Place, **47** beds, and our Men's Shelter, **13** beds.

60,955 nights of shelter
515 women / **40** men / **600** children
Average length of stay **53** days
98% exited and did not return to their abusers

CHILDREN'S EDUCATIONAL SERVICES

Child Development Center **130** children
K-2 Learning Center **27** children
After-School and Summer Program **60** children
Mentoring Program **12** young men
16,347 hours of childcare provided

CLIENT DEMOGRAPHICS



KENNEL

Our Ann Moody Place emergency shelter has an animal shelter, so survivors don't have to leave these important family members behind in danger.

24 dogs / **3** cats / **2** betta fish
50 days average length of stay
100% of animals that stayed long enough received veterinary care

MEDICAL AND DENTAL CLINICS

Onsite medical services at our Safe Campus and Ann Moody Place, and dental services at Ann Moody Place.

713 clients seen in our medical clinics
1,917 total visits
6,003 hours of medical care by clinic staff
630 hours of medical care by volunteer staff
53 adults and **64** children seen by volunteer dentists



www.familyplace.org

P.O. Box 7999 · Dallas, Texas 75209

(214) 559-2170

24-HOUR CRISIS HOTLINE: (214) 941-1991





CLIENT SERVICES



COUNSELING

Free group and individual counseling in Spanish and in English for adults and children at our Collin County Counseling Center, Central Dallas Counseling Center and Southern Dallas Counseling Center.

1,491 women / **427** children / **84** men

15,157 hours of counseling

99% report feeling safer after coming to The Family Place for counseling

99% improved knowledge of community resources

DOMESTIC VIOLENCE HIGH RISK PROGRAM

We collaborate with the criminal justice system on the Dallas Domestic Violence High Risk Team to increase victim safety and offender accountability.

58 cases successfully closed

14 new cases accepted

HOUSING HUB

Provides housing assistance for clients, including:

Supportive Living Program

79 children / **46** women

20,805 nights of housing

Average length of stay **179** days

Rapid Rehousing Program

Provided **6** months of rent to **28** households

26 women / **20** children / **2** men

DIGNITY AT WORK

Our job readiness program, available to all clients at multiple agency locations to help them increase income and independence, served **105** clients.



COMMUNITY SERVICES



BE PROJECT

Takes prevention education to schools and empowers youth to Be Safe, Be Kind, Be Courageous and Be More. We reached:

1,791 students in classroom education

1,470 students in school special events

436 participants in parent, teacher, and professional trainings

1,710 participants in community engagement events

90% of participants could distinguish between healthy and unhealthy relationship behaviors

BATTERING INTERVENTION & PREVENTION PROGRAM

Court-ordered program for offenders that addresses the source of violence and challenges pro-abuse beliefs.

285 men / **30** women

583.5 hours of jail group sessions

6,144 hours of group sessions

506 hours of intake/orientation sessions

215 hours of exit sessions

FAITH & LIBERTY'S PLACE FAMILY CENTER

Provides a safe, child-centered environment where trained professionals facilitate court-ordered, supervised child visitation and monitored exchanges with noncustodial parents.

198 adults / **150** children

1,165 visits / **2,330** visit hours

293 exchanges / **146.5** exchange hours

98% of participants maintained no contact with the other parent during visits or exchanges

LEGAL SERVICES

In partnership with Legal Aid of NorthWest Texas, we assist with protective orders, custody matters and divorces. We served **109** clients.

SPEAKER'S BUREAU

87 engagements where staff were visible in the community and publicly advocated for domestic violence awareness.

VOLUNTEER PROGRAM

804 volunteers worked **1,429** hours positively impacting our programs and fundraising efforts to help us meet the demand for services.

