



2021 At-A-Glance

1 in 3 Texans will experience domestic violence during their lifetime—one of the highest rates in the country. The Family Place is the largest provider of family violence services in the state working to help victims become strong survivors with bright futures. In 2021, we served **9,466** clients providing **65,630** days of emergency shelter, **21,036** days of transitional housing, **22,851** hours of counseling to clients, and **10,465** hours of court-ordered group sessions for batterers.



Residential Services

COVID continued to impact our shelter services in 2021, requiring us to limit shelter capacity and isolate and quarantine families exposed or testing positive. In February, Winter Storm Uri forced us to evacuate our largest shelter due to burst pipes that devastated the facility. We housed women and children in extended-stay hotel rooms for almost six months. Although we served fewer women and children—596 women in 2021 compared to 678 in 2020, and 570 children in 2021 compared to 786 in 2020—our total number of shelter nights increased from 62,118 in 2020 to 65,230 in 2021. We sheltered more men in 2021—66 compared to 56 in 2020—and believe the increase is due to greater awareness of this service.

Emergency Shelter

Provides family violence victims with safety, food, clothing, transportation, legal services, counseling and case management services at three shelter locations.

596

WOMEN

570

CHILDREN

66

MEN

98%

Survivors exited and did not return to their abuser.

42 women, 7 men, and 5 children provided with **134 hours** of individual therapy while in our emergency shelters.

Supportive Living Program

Provides long-term housing, education and training to help victims rebuild their lives in 25 on-site apartments at the Safe Campus. In 2021 we served **49 women** and **77 children**, providing **21,036 housing days**.

100%

Exited the program and did not return to their abuser.

90%

Gained knowledge and skills to break the cycle of violence.

Children's Education

102

CHILDREN

Provided with childcare through our Child Development Center.

31

CHILDREN

Mentored in our After-School Program.

12

CHILDREN

Attended our on-site K-2 Learning Center.

14,030

Hours of childcare provided.

All three programs are on site to keep children safe and help develop social skills.

98% Children felt safe during program enrollment.



10,754

Hotline calls answered.



60

Animals stayed united with their families in our on-site kennel.

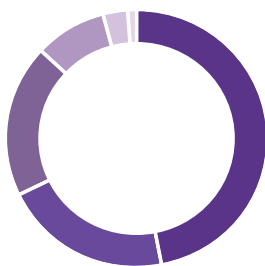


886

Clients provided with care by our nurse in our two medical clinics.

Residential Client Demographics

Ethnicity / Adults and Children



- 47% Black
- 21% White
- 19% Hispanic
- 9% Other
- 3% Multiracial
- 1% Asian

Gender / Adults



91%
Women

9%
Men



the family place
Where family violence stops

Our Mission: The Family Place empowers survivors of family violence by providing safe housing, counseling and skills that create independence while building community engagement and advocating for social change to stop family violence.

familyplace.org | 214.559.2170 | 24-Hour Crisis Hotline: 214.941.1991



Nonresidential Counseling

We provided 22,717 counseling hours in 2021 compared to 18,526 in 2020.

Adults

We provide group and individual counseling in English and Spanish in four offices located in Dallas and Collin counties. In 2021 we served **1,807 women** and **140 men**.

76% Clients did not blame themselves for their abuse at exit. **98%** Clients reported feeling safer after coming to The Family Place for counseling.

Children

We use individual and group counseling and activity-based programming to help children who have witnessed family violence change the way they look at the world. In 2021 we served **573 children**.

Incest Recovery Counseling

Provides free counseling for survivors of incest and childhood sexual abuse.

46
WOMEN

5
MEN

9
CHILDREN



Battering Intervention and Prevention Program (BIPP)

419
MEN **80**
WOMEN



Attended group sessions focused on changing violent behavior. We also enrolled **23 partners** of abusers in our counseling program.

Domestic Violence High-Risk Team (DVHRT)

We collaborate with law enforcement, advocates, and the criminal justice system on this team that focuses on increasing both victim safety and offender accountability while closing systemic gaps.

40 Home visits completed with Dallas police officers.

197 Contacts enrolled in the program.

Be Project

Teen dating violence affects 50% of teens according to the Texas Council for Family Violence. The work The Family Place does in schools provides prevention education that is critical to ending the cycle of family violence. Our program, called the Be Project, empowers youth to BE SAFE and encourages them to BE KIND, BE COURAGEOUS, and BE MORE.

4,262

Students educated on how to prevent sexual assault and teen dating violence.

80%

Participants could identify abusive behavior.

12

Schools participated in classroom, counseling, and one-time events.

91%

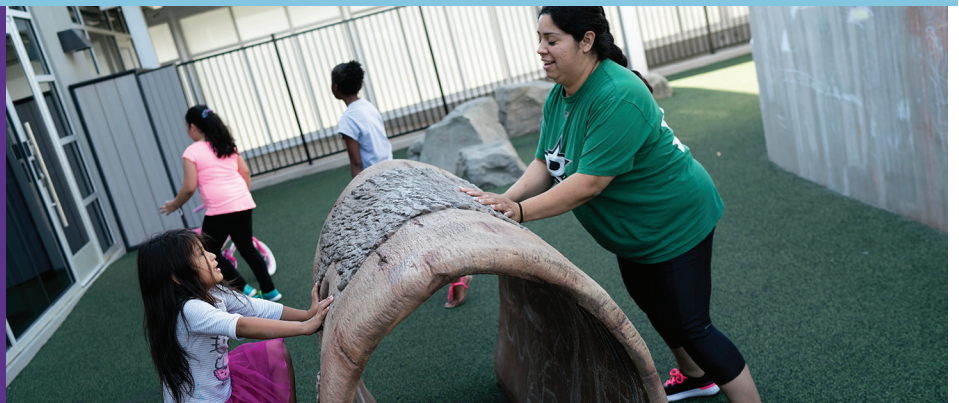
Participants knew how to help a friend in an abusive relationship.

Faith & Liberty's Place

164
ADULTS **147**
CHILDREN

Provided with a safe place for visitation and exchange with the noncustodial parent.

98% Safely co-parented while maintaining no contact with the other parent during visits or exchanges.



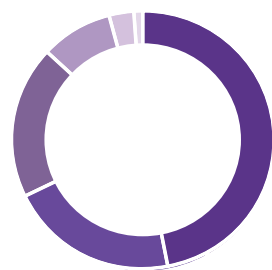
Legal Services



88 Clients provided with free legal services such as temporary custody orders, divorce and support (spousal and child), custody, visitation, and protective orders.

Nonresidential Client Demographics

Ethnicity / Adults and Children



42% Hispanic
27% White
18% Black
10% Other
2% Multiracial
1% Asian

Gender / Adults

77% Women **23%** Men